

# Return Merchandise Authorization Form



## CUSTOMER DETAILS

<b>For Office Use Only</b>		Company Name			
		Ship To Address			
RMA Number		Post Code			
Date RMA Issued		Contact Name			
Issued By		Email Address			
Item Returned		Contact Number			
Date Received					

Qty	Item Description	Description of Fault Details	Serial Number	Return Code

Return Codes	Additional Comments / Special Instructions
<p>Record appropriate number in the "Reason Code" column above.</p> <ol style="list-style-type: none"> <li>1. Wrong quantity received</li> <li>2. Wrong merchandise received</li> <li>3. Damaged in shipping</li> <li>4. Duplicate order</li> <li>5. Product defective</li> <li>6. Customer not satisfied</li> <li>7. Incorrect item ordered</li> <li>8. Incorrect quantity ordered</li> <li>9. Other</li> </ol>	

If items need to be returned, please ship to the address below

**Customer Returns**  
 FSL Electronics Unit 9 Kilcronagh Business Park, Cookstown BT80 9HJ  
 Tel: (028) 8676 6131  
 Email: EoinM@fslelectronics.com  
 Receiving Hours: 08:30-17:30 Mon-Thurs 08:30-15:00 Fri

Date	
Print Name	
Signature	

**FSL: Products driven by Integrity, Passion and Imagination**

**Please include this RMA form with the item(s) being returned**